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The American Fire Problem

- One of the largest singles causes of insured property loss in the United States
- Insured losses of more than \$125 billion in the last decade
- 20,000 people injured in fires each year
- 3,000 Americans die each year in building fires
- More than 100 firefighters killed each year

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ISO Public Protection Classification

- ISO's PPC program is designed to measure the effectiveness of public fire protection for structures in 47,000 fire districts across the country
- PPC considers the overall fire suppression service capability relative to the risk in the graded area
- Better fire protection as measured by the PPC generally leads to a better loss experience for insured structural damage

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PPC Value for Communities

- Provides a direct and visible incentive for communities to improve the quality of their fire protection
- Promotes business / industry expansion
- Many local officials consider PPC to assist with protection decisions
 - Budgeting purposes
 - Justification for changes and improvements
 - Free advice regarding improvements to their PPC
- Better PPC can result in insurance savings





PPC Value for Insurers

- Proven statistical correlation between improved PPC and lower property losses
- Help with underwriting and pricing policies
- Identifies different rating factors
 - Properties without a public water supply
 - Automatic aid
 - Nearest recognized responding fire station

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Fire Suppression Rating Schedule (FSRS)

- · An Insurance Rating Tool, not just a fire department evaluation
- The FSRS is a first alarm schedule
- 105.5+ points possible
- Acknowledged and accepted measurement of a community's fire suppression capabilities
- References proven national standards





National Fire Protection Association

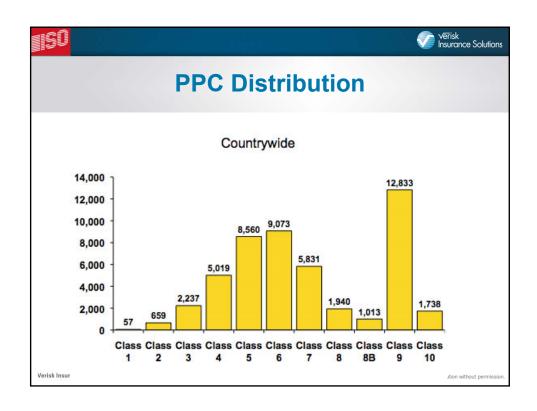


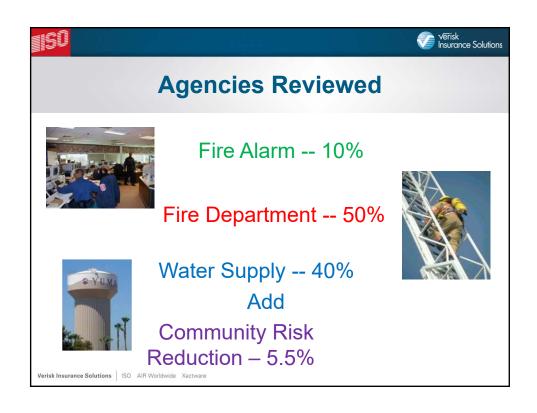
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FSRS Classes 1 to 10

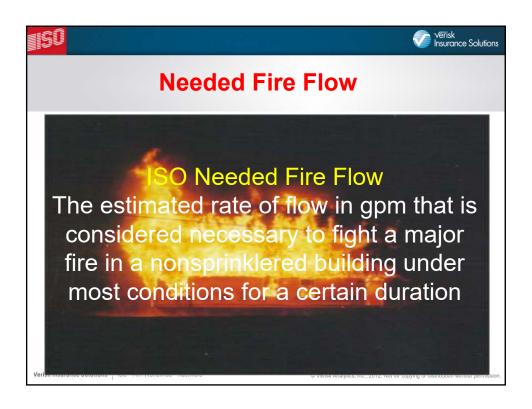
90.00 to 100 + Points = Class 1
80.00 to 89.99 Points = Class 2
70.00 to 79.99 Points = Class 3
60.00 to 69.99 Points = Class 4
50.00 to 59.99 Points = Class 5
40.00 to 49.99 Points = Class 6
30.00 to 39.99 Points = Class 7
20.00 to 39.99 Points = Class 8
10.00 to 29.99 Points = Class 8
10.00 to 19.99 Points = Class 9
00.00 to 9.99 Points = Class 10

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FSRS Minimum Requirements Organization: Must be organized under all applicable state and local laws. Must have bylaws & boundary Membership: at least 4 responders Training: 12 hours per member per year Alarm notification: no delay (60 seconds max) Apparatus: NFPA 1901 Housing: apparatus protected from the weather and station heated where needed Station without an engine is an unrecognized station

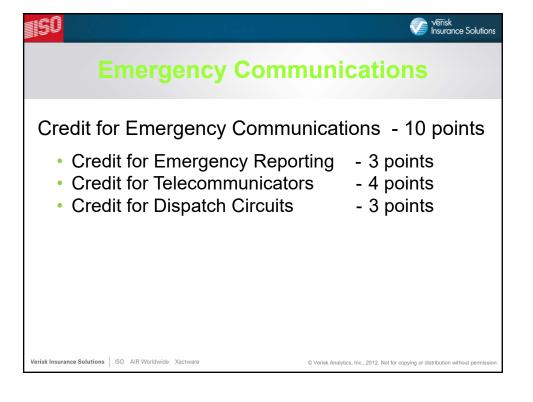


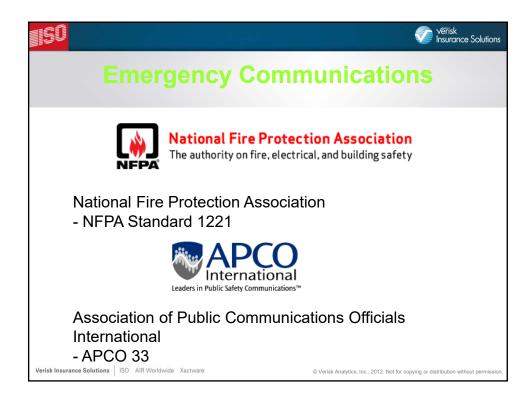


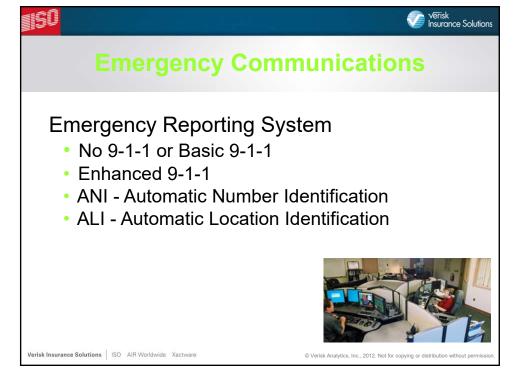


Determining Needed Fire Flow for Commercial Properties • Effective area • Construction Factor • Occupancy Factor • Exposure Factor • NFF = (C) (O) (1+(X+P)) • Needed Fire Flow Reports • Sprinklered - NFF = 0 gpm • 5th Highest NFF = Basic Fire Flow (BFF)













Emergency Communications Additional points for Enhanced 9-1-1 include

Wireless Phase 1

 The PSAP is Phase 1 wireless-capable for at least one wireless service provider (WSP) in the jurisdiction or has made a valid formal request for Phase 1 wireless service with the WSPs doing business in its jurisdiction

Wireless Phase 2

The PSAP is Phase 2 wireless-capable for at least one WSP in the jurisdiction or has made a valid formal request for Phase 2 wireless service with the WSPs doing business in its jurisdiction

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Emergency Communications Additional points for Enhanced 9-1-1 include

Voice over Internet Protocol (VoIP)

Static

 The PSAP is capable of receiving and processing static VoIP calls with associated call back number and caller location information

Nomadic

 The PSAP is capable of receiving and processing VoIP calls utilizing dynamic ALI updates (callback number and caller location information)





Emergency Communications Additional points for Enhanced 9-1-1 include

Computer Aided Dispatch (CAD)

Basic CAD

The PSAP provides its telecommunicators with software to assist in initiating calls for service, dispatching, and maintaining the status of responding resources in the field

CAD with MIS

The PSAP has the ability to automatically accept, display and plot caller location data on an electronic map display (GIS) and access historical incident information

CAD with Interoperability

The PSAP can transmit call information directly to responders, alternate PSAPs, and others. PSAP has the ability to provide data and interoperate electronically with other agencies and communications centers

CAD with MIS and Interoperability

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Emergency Communications Additional points for Enhanced 9-1-1 include

GIS/AVL

- GIS Geographic Information System
- AVL Automatic Vehicle Location

 The PSAP uses a fully integrated CAD/GIS management system with automatic vehicle location (AVL) integrated with the CAD

system providing dispatch assignments.



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Emergency Communications

Primary (call receiving) and Secondary (call processing) PSAP

- If calls are received at one dispatch center (primary PSAP) and detailed information is relayed to a secondary PSAP for dispatch, they should be transferred within 30 seconds.
- Delays in processing may cause:
 - Critical details may be lost or misunderstood
 - Potential time delay

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Telecommunicators

Handling of fire calls should be in accordance with the general criteria of NFPA 1221, Standard for the Installation, Maintenance, and Use of Emergency Services Communications Systems.







Call Detail Recording

"A system that provides a record of each call, including automatic number identification (ANI), trunk number, and answering attendant number; and the time of seizure, answer, and disconnect / transfer."

> NFPA 1221 2013 Edition

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Telecommunicators

Telecommunicator performance based on: NFPA 1221

- Call receipt
 - Answer 95% of alarms within 15 seconds and 99% of alarms within 40 seconds
- Call processing
 - Complete 80% of emergency dispatching within 60 seconds and 95% within 106 seconds
- Call transfer
 - Transfer 95% of all alarms from a PSAP within 30 seconds, if applicable





Telecommunicators

Emergency Dispatch Protocols for Fire Service (EDP):

- Telecommunicators have EDP containing questions and a decision-support process to facilitate correct call categorization and prioritization
- Telecommunicators use those protocols to provide pre-arrival instructions to emergency responders and callers

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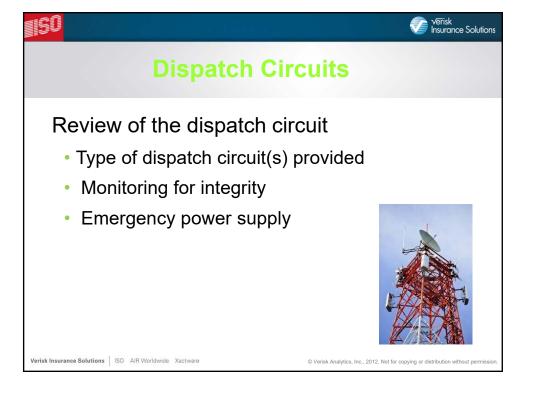


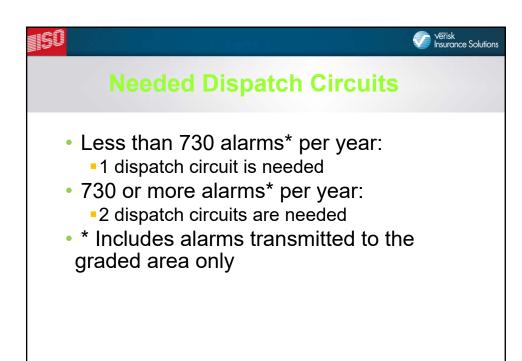
Telecommunicators

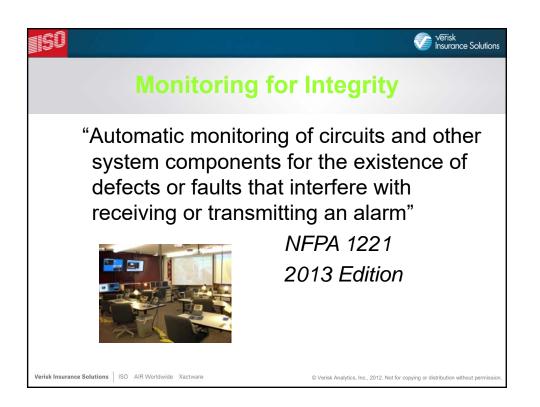
Initial Training, Certification, Con-Ed, Quality Assurance

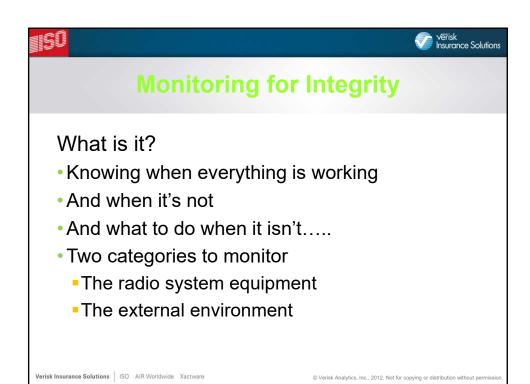
- Telecommunicators meet the qualification requirements referenced in NFPA 1061, Standard for Professional Qualifications for Public Safety Telecommunicator, and/or the
- Association of Public-Safety Communications Officials - International (APCO) Project 33.
- Telecommunicators are certified in the knowledge, skills, and abilities corresponding to their job functions















Emergency Power Supplies

Typical Emergency Power Supply Arrangements:

- Batteries and manually started generator
- Automatically started generator with or without UPS
- Manually started generator
- Batteries only (Minimum 4 hours -If adequate for 24 hours, increased credit applies)
- Batteries qualify as emergency power for carried pagers

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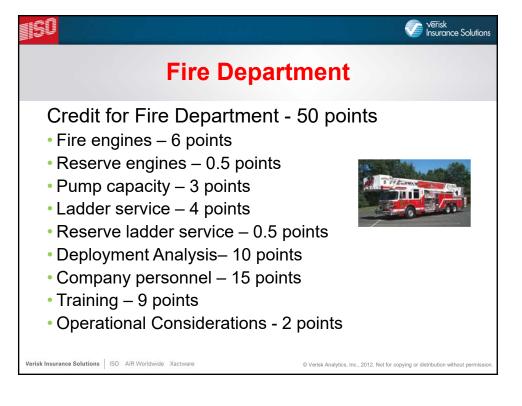
Emergency Power Supplies

Required Testing of Emergency Power

- Load testing needed for full credit
- Weekly testing for full credit (minimum is quarterly for partial credit)
- Minimum duration of 1 hour for full credit (prorated credit if duration is less)
- Records of testing needed for verification (reduced credit if records not complete)

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Primary / Automatic Aid / Mutual Aid

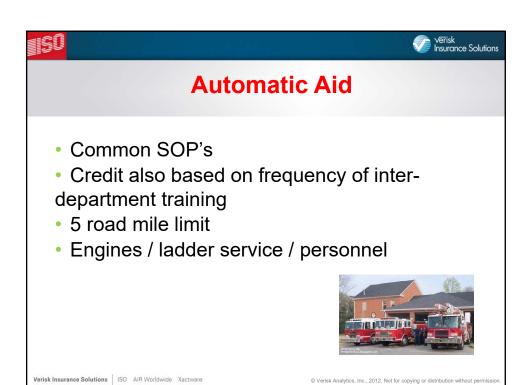
- Primary Department
 - Responsible for fire protection
- Automatic Aid Department
 - Responds on 1st alarm with the Primary Department
 - May be creditable
- Mutual Aid Department
 - Does not respond on 1st alarm
 - Usually not creditable in the grading

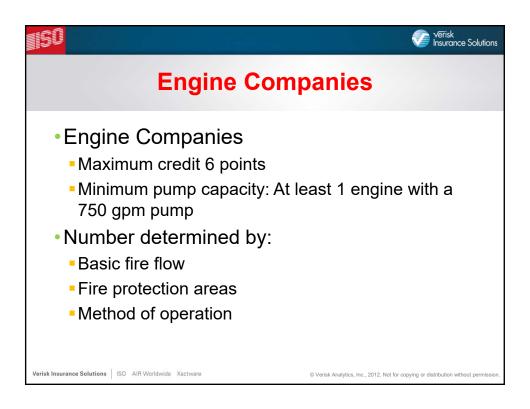
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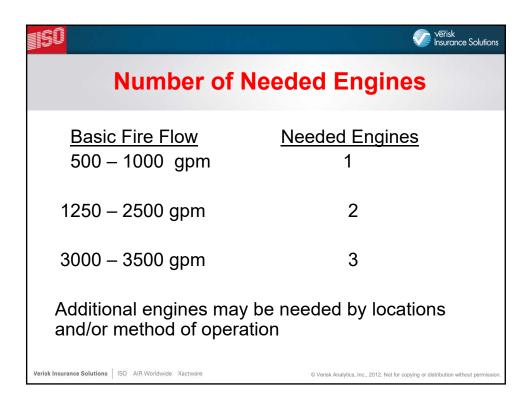


Automatic Aid

- All reported first alarm structure fires
- 24-7-365
- Max credit = 100% / Min credit = 40%
- Credit based on radio communications
 - Monitoring for integrity
 - Emergency power
 - Recording
 - Common frequencies
 - CAD







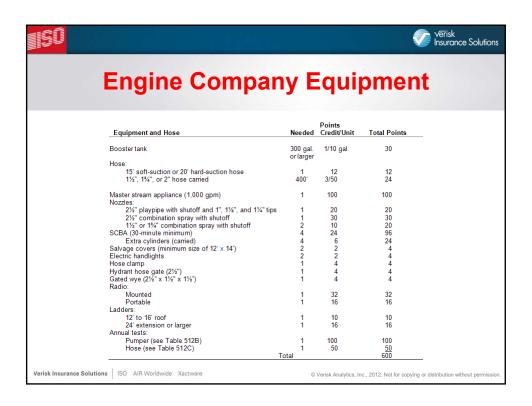


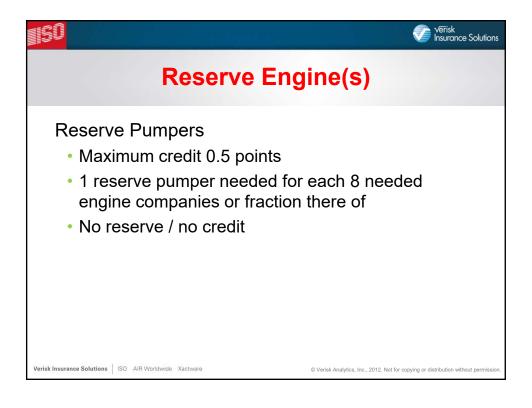
Equipment on Existing Engine Companies

- 1,000 feet of supply hose 2 ½ inch or greater
- 200 feet of attack hose 2 or 2 1/2 inch
- Equipment based on NFPA 1901
- · Every engine needs a heavy stream device



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Pump Capacity

Pump Capacity

- Maximum credit 3.0 points
- Should equal or exceed Basic Fire Flow (BFF)
 - BFF = 5th highest Needed Fire Flow
- · Pump capacity limited to
 - 75% if partial test records
 - 50% if no test records
- "Other" pumps not credited limited to 50%

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Pump and Hose Testing

- Pump testing credit based on average of the past 3 test intervals
- Hose testing credit based on average of the past 3 test intervals
- Based on manufacture's recommendations
- 75% credit for partial records
- · No records, no credit







Ladder / Service Companies

- Service company equipment
- Ladder company equipment
- Testing



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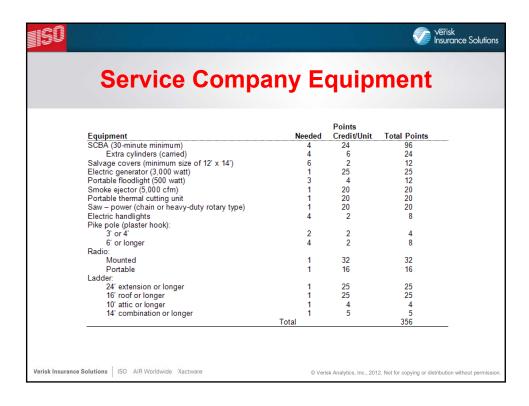


What Is a Service Company?

- A Service Company is needed if a ladder company is not needed
- Carries equipment for forcible entry, salvage, ventilation, overhaul, lighting
- Ladder requirement
 - 1- 24' extension ladder and
 - 1- 16' straight ladder with hooks
 - 1- 10' attic ladder
 - 1- 14' combination ladder or longer
- Aerial and elevated stream devices needed

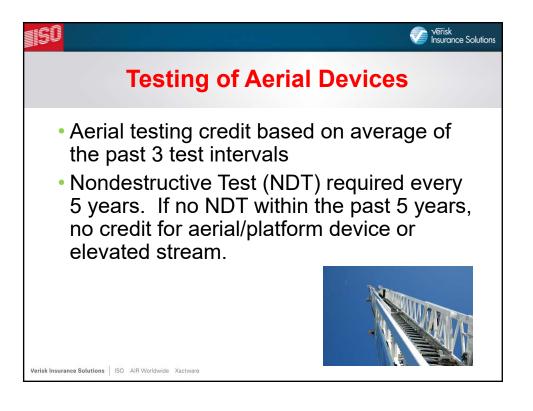


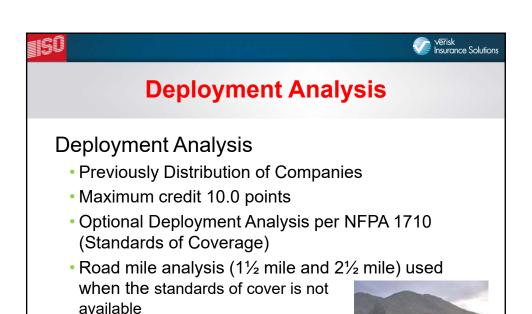
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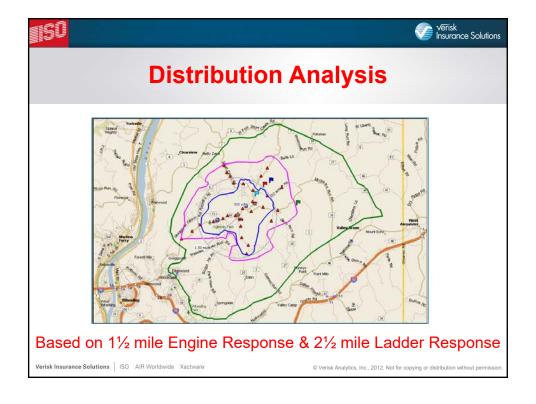


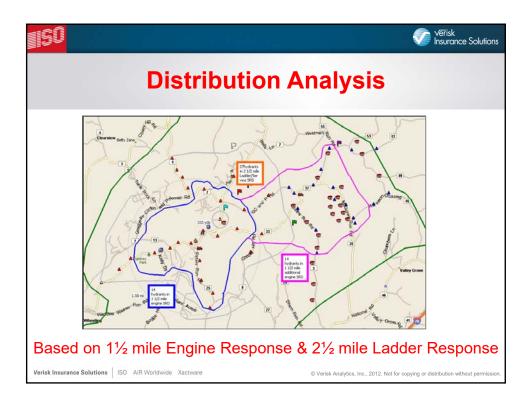


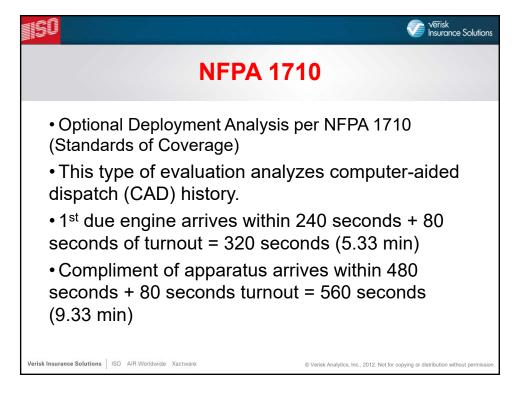


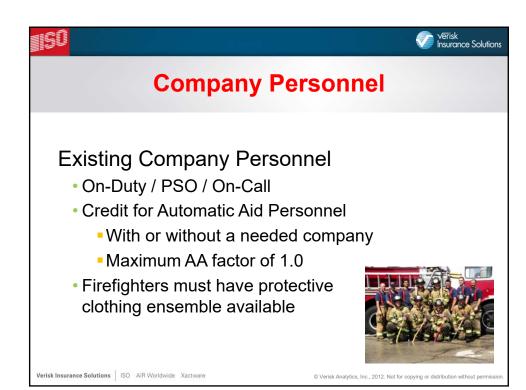


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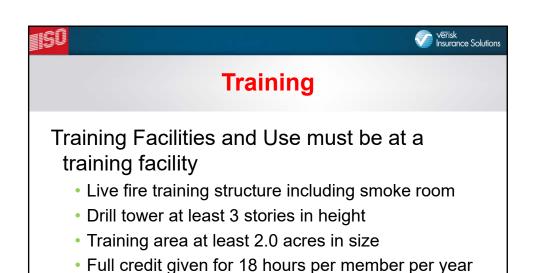








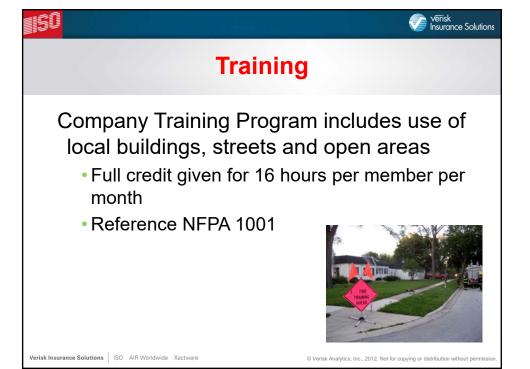


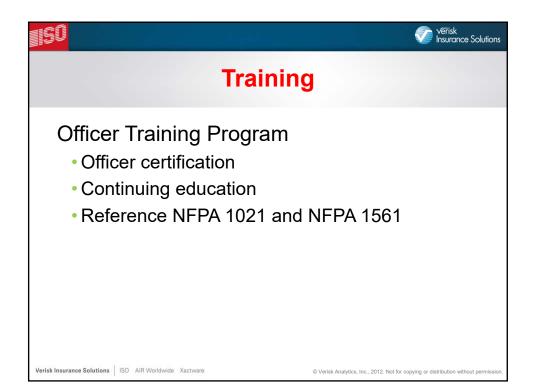


Reference NFPA 1402



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Operational Considerations

Evaluates FD Standard Operation Procedures and Incident Management Systems

- Involving structure fires
- NFPA 1500 FD Occupational Safety and Health Program
- NFPA 1201 Providing Emergency Services to the Public
- NIMS National Incident Management System
- NFPA 1561 Emergency Services Incident Management System

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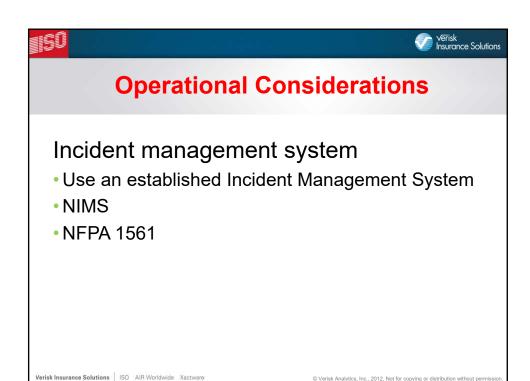


Operational Considerations

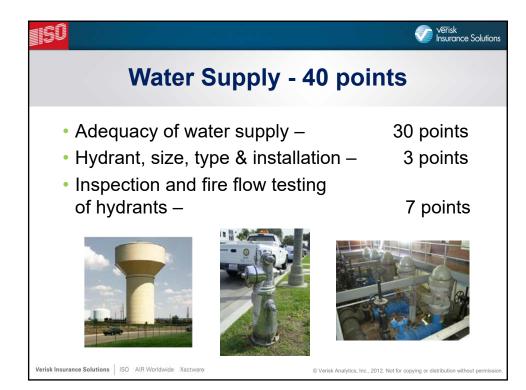
Standard Operating Procedures (SOP)

- Evaluates established SOP's for FD emergency operations
- Apparatus response / operation / inspection / maintenance
- Safety at incidents
- Training
- Company operations

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Water information Needed for ISO All pump, plant and storage capacities Maximum daily consumption figures for each service level Hydrant breakdown by types and sizes Hydrant inspection records Flow test program records Scaled map showing streets & hydrants (GIS)





Maximum Daily Consumption (MDC)

Rate in gpm of use on the day of the highest consumption in the last three years

- May be estimated at 150% of ADC
- Unusual events are not used for MDC main breaks, fires, filling tanks, etc.
- Subtracted from the available supply
- Needed for each service level

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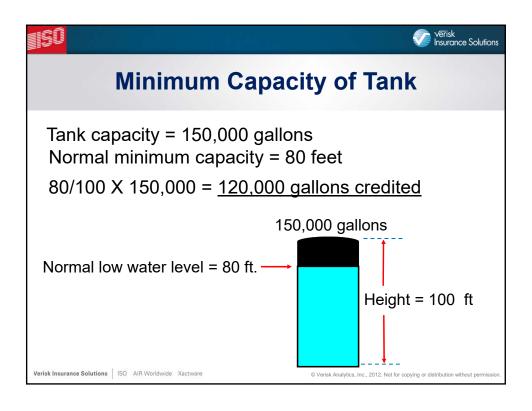
Storage

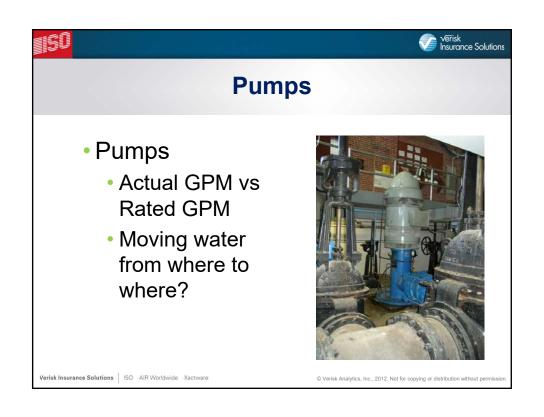
- Storage Tanks, Clearwells, Reservoirs
 - Type (Elevated, Ground, etc)
 - Size (MG)
 - Daily Minimum Capacity
 - Connection Size













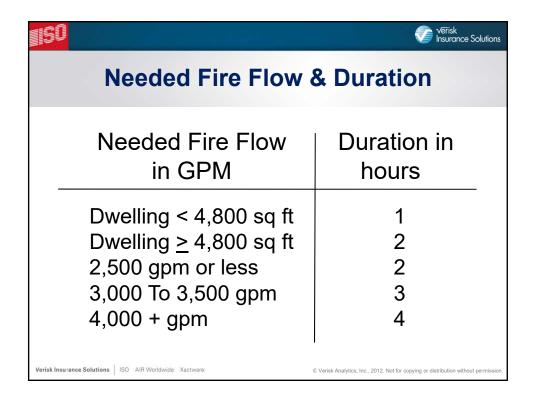


Adequacy of Water Supply

- The ability of the water distribution system to deliver the Needed Fire Flow at selected test locations
 - Minimum acceptable flow 250 gpm for 2 hours + consumption
 - Minimum storage 30,000 gallons + consumption



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Adequacy of Supply System

- Water System Limitations
 - What GPM can the system provide for a specific duration
- Hydrant Flow
 - o Actual hydrant flow @ 20 PSI residual
- Hydrant Distribution
 - Distance from the building
 - Type of hydrant

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Emergency Supplies

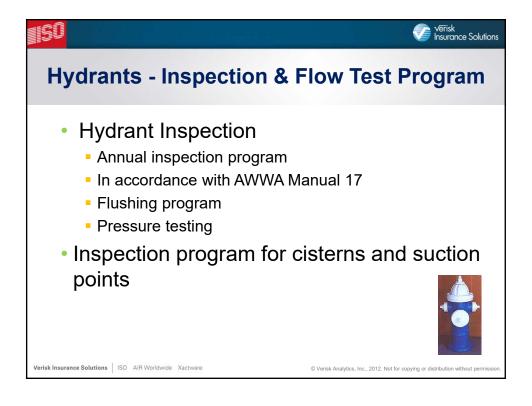
Credit for water from another system:

- · Supplies credited if available on automatic demand
- If not automatic, credit depends upon time needed to open
- Must have documented permission













Hydrants - Inspection & Flow Test Program

- Fire-Flow Testing
 - All parts of the water system need to be flow tested
 - Maximum credit if tested every 5 years,
 - 10 years or more no credit
- Hydrant marking system
 - NFPA 291 or AWWA Manual M17
- Records
 - Partial 75% credit
 - None 0% credit



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Hydrants - Inspection & Flow Test Program

- Computerized Hydraulic Model
 - Properly installed
 - Calibrated annually
 - Produces static pressure and flow predictions at 20 psi residual
 - Model verified by actual flow tests
 - AWWA Manual M32

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Distribution of Hydrants

Factors considered:

- All hydrants within 1000' will be credited at 1,500 GPM - depending on type and size of outlet(s)
- Proximity to property
- Size and type of outlets



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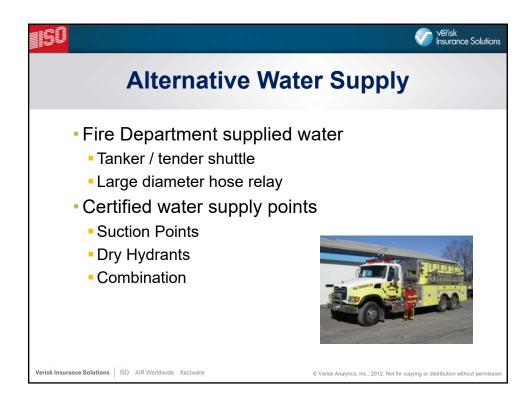
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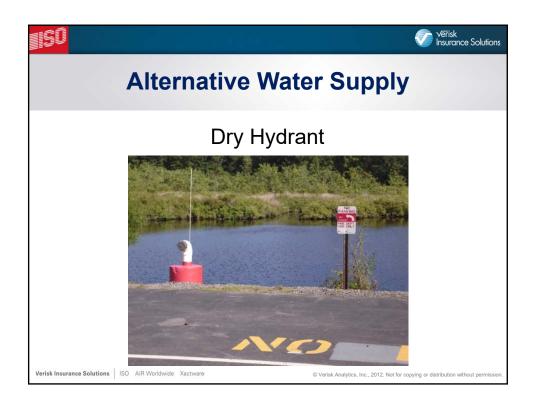
Hydrant Distribution - Outlets

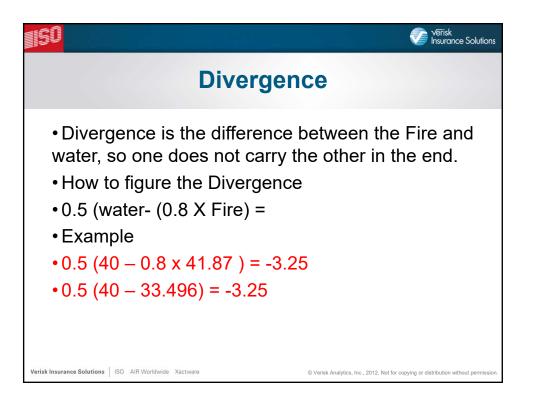
Outlets	Maximum Credit
At least one pumper outlet	1,500 gpm
Two or more hose outlets, no pumper outlet	750 gpm
One hose outlet only	500 gpm

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Community Risk Reduction - 5.5 points

- Fire prevention Code Adoption and Enforcement -2.2 points
- Public Fire Safety Education 2.2 points
- Fire Investigation -1.1 points



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Community Risk Reduction

Fire Prevention Code Adoption and Enforcement

- Code adoption
- Code regulations
- Staffing
- Training / certification
- Frequency
- Continuing education
- Plan review
- Quality-Assurance
- Pre-fire planning



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Community Risk Reduction

Public Fire Safety Education

- · Educator qualifications / training
- Continuing education
- Fire safety programs
- Juvenile fire setter intervention programs
- Program for occupancies having large loss potential



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Community Risk Reduction

Fire Investigation

- · Fire investigation organization
- Fire investigation staffing
- · Fire investigator certification
- Fire investigator continuing education
- Use of the National Fire Incident Reporting System

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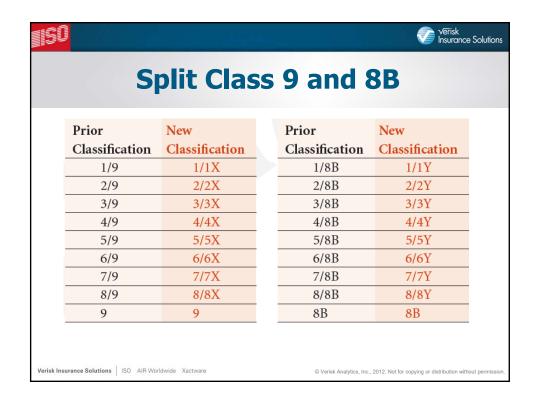


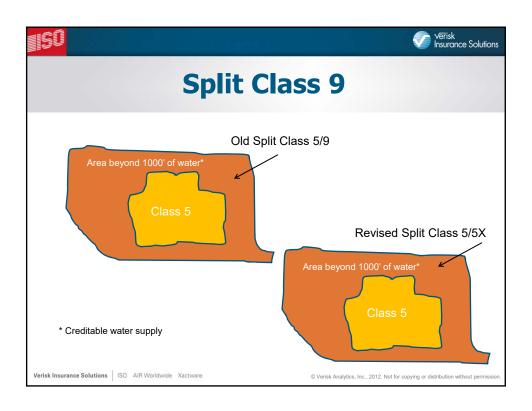


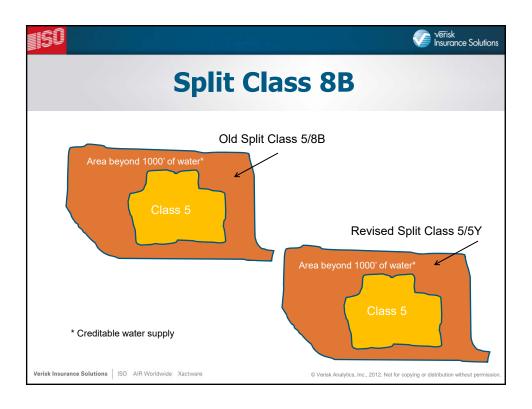
Actuarially those risks in communities
 over 1000' from creditable water and
 owithin 5 road miles of the responding fire station but
 ocovered by a protected class 1 – 8 fire department
 oHave lesser fire severity then those covered strictly by a

Class 9 or Class 8B fire department

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Actuarially those risks in communities
 obetween 5 and 7 road miles of the responding fire station
 oand are within 1000' from creditable water
 oHave lesser fire severity then those risks over 7 miles



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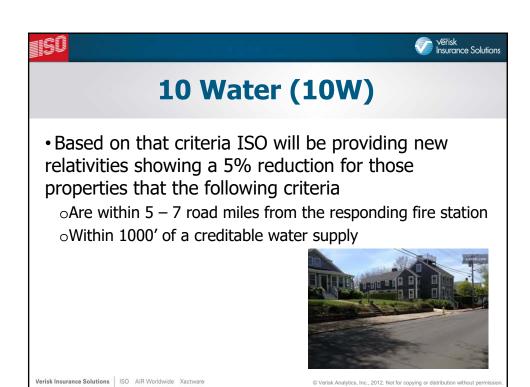
even if they have water

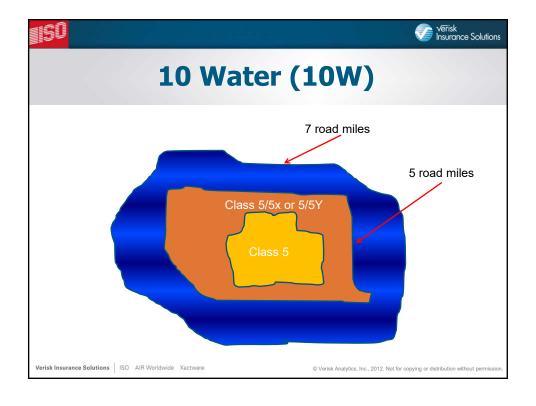
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10 Water (10W)

- Properties between 5 and 7 road miles from the responding fire station
- within 1000' of a creditable water supply.
- Will receive a 10 Water or 10W class
 This includes communities using hauled water or
 - oThis includes communities using hauled water or meeting class 8B criteria.

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Texas Addendum

- Compressed Air Foam System (CAFS)
- 1 additional point
- SCFM Compressor Minimum 125
- Class a Foam Pump Minimum 2.5 GPM
- Foam Tank Minimum 20 Gallons
- At Least One CAFS Engine must respond on ALL Structure Fires

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Texas Addendum

- Certification & Firemen's Training School
- 3.26 Additional Points in training, not to exceed 9 points total
- Certified Volunteers SFFMA or TCFP
- Attend the Texas A&M Firemen's Training School
 Spring or Summer I week Class at College Station

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